

Return ticket

Order/Invoice N°

(Please, attach the required document)

Document date:

Name/Surname:

Email address:

Refund details:

Refund modalities:

- ☐ Cheque
- ☐ Wire transfer (enclose bank details)
- ☐ Credit card (web orders only)
- ☐ Item exchange

Item Code	Description	Quantity	Reason for return

Reason for return:

1. Product damaged during transport
2. I did not order this item
3. The product does not suit me
4. The product is defective
5. The order was shipped twice
6. Other reason:

Return Shipping details:

- ☐ On my behalf (Carriers details.....)
- ☐ Terrateck waybill (only available for reason 1 / 2 / 4 / 5)

Return shipping address

Terrateck s.a.s.

600, rue Adam Grunewald

62136 Lestrem

France